



# PERFORMANCE MONITORING INFORMATION

April and May 2023



2005-2006  
Sustainable Energy  
2007-2008  
Promoting Sustainable  
Investment Through  
the Planning Process  
2009-2010  
Facing Climate Change





**PERFORMANCE  
MONITORING INFORMATION**

**April and May 2023**

**PERFORMANCE MANAGEMENT INFORMATION**

**April and May 2023**

**CONTENTS**

<b>Best Value Performance Plan Indicators</b>	Exception Report	1
	Introduction	2
	Corporate Health Indicators	3
	Human Resources	4
	Housing	7
	Housing Benefit and Council Tax	9
	Waste and Cleanliness	10
	Planning	12
	Community Safety	14
	Employee Numbers	16
	Community Infrastructure Funding	18

<b>Thamesway Group Information</b>	Thamesway Group	20
	Employee Numbers	21
	Sales Income	22
	Capital Expenditure	23
	New Long Term Loans	24
	Long Term Loan Balances	24
	Interest Payments	25

**BEST VALUE PERFORMANCE PLAN  
INDICATORS**

**April and May 2023**

## EXCEPTION REPORT April and May 2023

The purpose of this report is to highlight those indicators where performance significantly differs from the target set for the year. This report needs to be read in conjunction with the detailed information and graphs which are set out in the following pages.

In some cases indicators are included here because we are performing better than target and in others because we are not meeting our target. A list of these indicators is set out below with a short commentary.

Please find performance exceptions below. Major Variations for finance can be found at the top of the Financial Management Information section.

<b>KEY</b>	😊	Doing really well	😐	Off target - continue to monitor	☹️	Management action needed
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Performance Indicator	😊 😐 ☹️	Page	Comments
NI-158: Percentage of non-decent Council homes	☹️	7	The Council has a limited budget for investment in it's housing stock with the priority being essential compliance works (for example: fire safety remedial works). There will be minimal decent homes works completed during 2023/24 so this KPI will remain an area of concern.
No. of affordable homes delivered.	☹️	8	Woking Borough Council's Housing Strategy 2021 - 2026 commits to a total delivery of at least 510 new affordable homes, averaging at a target 102 per year. However, delivery levels can fluctuate significantly from year to year. While delivery in 2022 / 2023 was low this was forecast well in advance and reported to HTG accordingly. Our AH delivery was strong in 2021 / 2022 with some larger projects. 2023 / 2024 is forecast to be another strong year with further larger schemes due for delivery.
Total number of households in B&B, temporary accommodation and non-secure accommodation at the end of the month	☹️	8	The Council's Housing Options team is continuing to see a high number of homelessness presentations as a result of more Section 21 evictions, cost of living and arrivals from Ukraine.
The % of household waste arisings which have been sent by the authority for reuse, recycling, composting or anaerobic digestion (Cumulative).	☹️	12	Whilst the fortnightly garden waste collections were reinstated during April 2022, the exceptionally dry summer weather has impacted volumes collected. Other tonnages are reducing to pre-pandemic levels (2019/20), but the rate of decrease is different for each material stream. Dry-Mixed Recycling (DMR) tonnages have reduced more than residual waste, this has a direct impact on recycling rates. The current cost of living crisis may also be a factor e.g. buying less and wasting less food.

**Performance Management - Monthly Performance Monitoring of Performance Indicators  
April and May 2023**

**Introduction**

The Council's corporate approach to improving efficiency is supported by integrated performance management and monitoring systems. Performance Indicators, across a range of service areas, are monitored and reported monthly in this document, the Green Book. The Green Book also supports the monitoring of contractual relationships the Council has with its outsourced service providers. The Council uses a variety of performance indicators to monitor how well our services are performing in meeting the needs of our residents.

We monitor our performance on a monthly basis to ensure that we remain focused on our priorities and to ensure that we can promptly deal with underperformance wherever necessary. All the monitoring data is circulated to elected Members, Corporate Leadership Team, staff and the public.

Additional information is shown on the charts where appropriate to aid analysis and indicate where management intervention may be needed:-

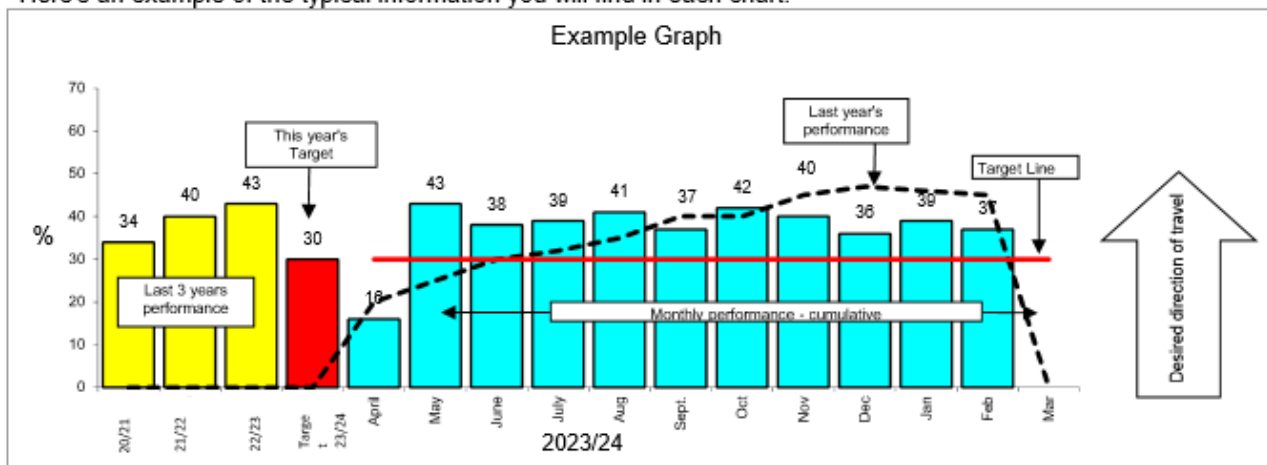
Last year's performance is shown as a dotted line which is useful for comparative purposes and enabling target profiling to be considered.

In many cases some natural variation in performance is to be expected and this is represented (in some charts) by a thinner line above and below the red target line, based on calculating the standard deviation of previous year's actual performances.

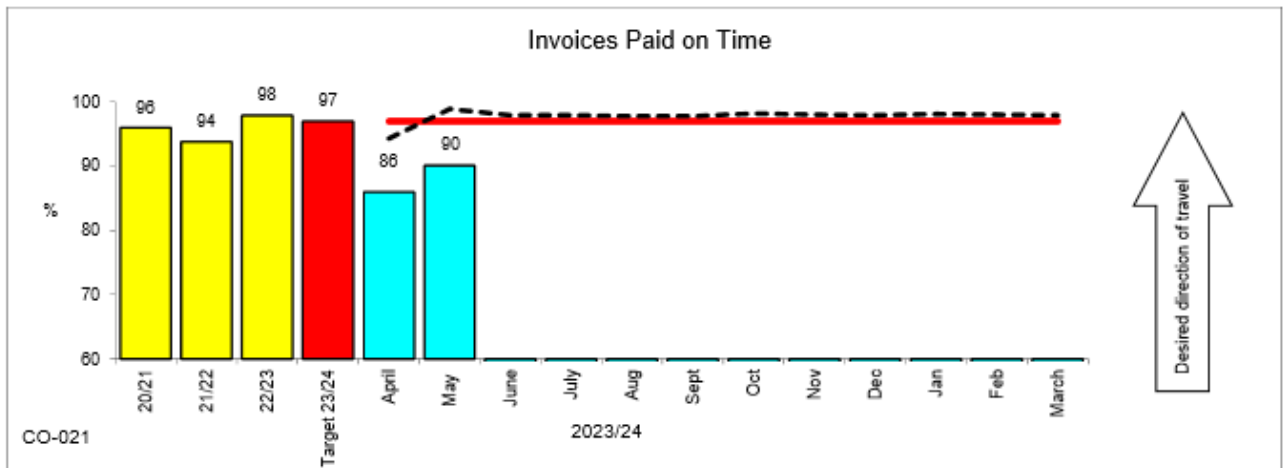
Performance is reported cumulatively for most indicators. Where this is not the case it is indicated on each graph.

The objective of the additional information is to enhance the monitoring of performance. The aim is to be as close to the target line as possible and at least within the upper and lower lines. Significant variation outside these lines might indicate a need for management intervention or could suggest a fortuitous improvement which might not be sustainable.

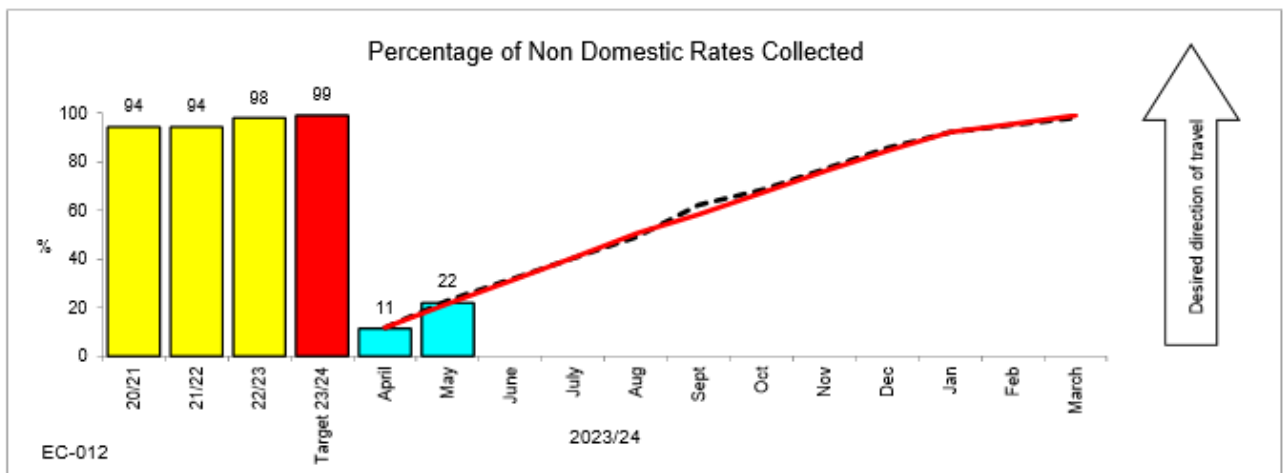
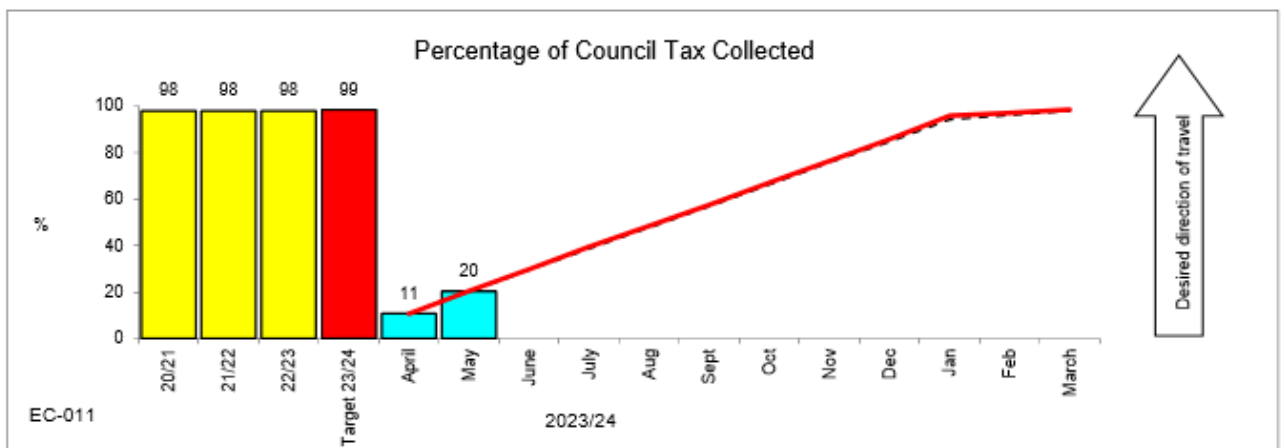
Here's an example of the typical information you will find in each chart:



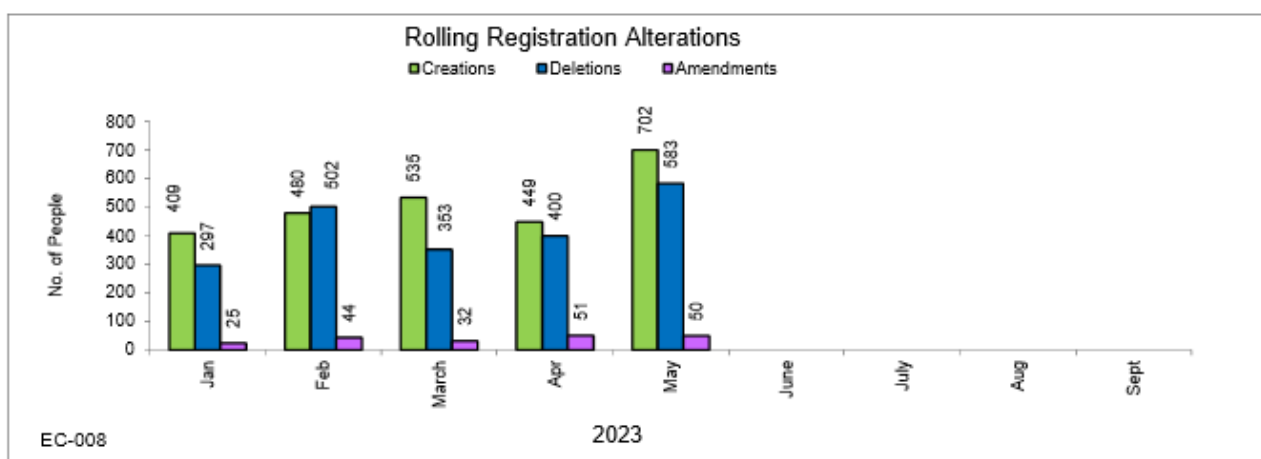
**CORPORATE HEALTH INDICATORS (Responsible Manager - Various)**



Since January 2009, measures have been in place to reduce the time taken to pay Local Suppliers. The Average Number of Days taken to pay Local Suppliers in May was 15.15 (Target = 12 days); Average Number of Days taken to pay All Suppliers in May was 24.64 (Target = 20 days). Late Payment legislation introduced in March 2013 provides for all undisputed invoices payable by a Public Authority to be paid within 30 calendar days, unless agreed with the supplier, and introduced financial penalties for late payment.

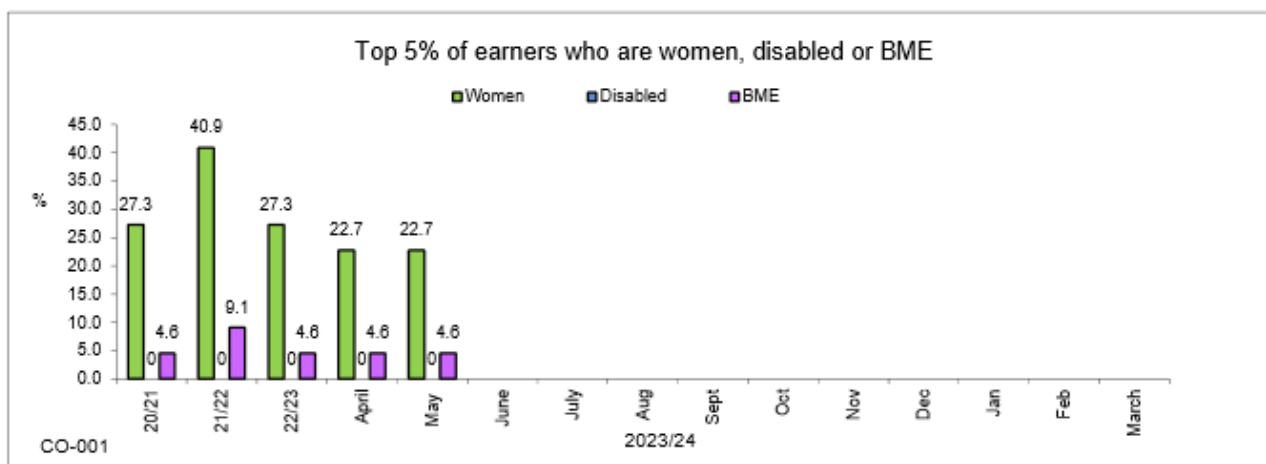


Annual Election Indicators	Desired Direction of Travel	2020	2021	2022	2023
EC-002: Percentage of Adult Population on the Electoral Register	↑	97.3	97.8	97.8	99.6
EC-003: Percentage of rising 18 year olds on the Electoral Register	↑	26.9	23.3	23.3	11.1
EC-004: Percentage of those on the Electoral Register who voted	↑	n/a	40	40	37
EC-005: Percentage of people who voted by post	n/a	n/a	33.5	33.8	37.9
EC-007: Percentage of clerical errors recorded at the last election	↓	n/a	0.013	0.05	0
Number of Postal Votes Issued (due after the election)	↑	n/a	14,443	14,029	14,238
Number of Postal Votes Received (due after the election)	↑	n/a	10,823	10,029	10,414
Percentage of Postal Votes Returned (due after the election)	↑	n/a	75	71.5	73.14



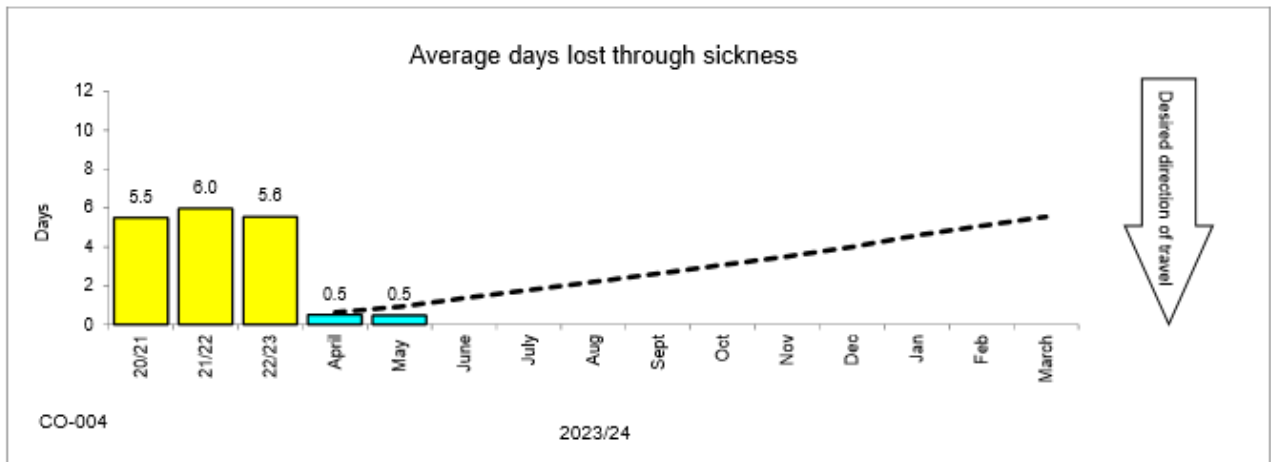
There will be no monthly updates to the Electoral Register published in October, November and December whilst the annual canvass is carried out.

### HUMAN RESOURCES (Responsible Manager - Amanda Jeffrey)

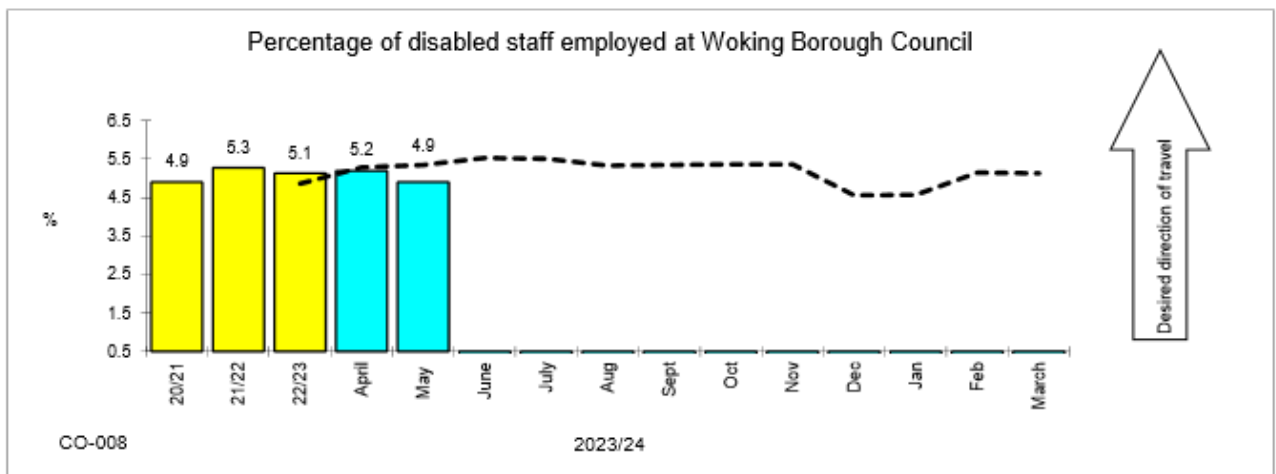
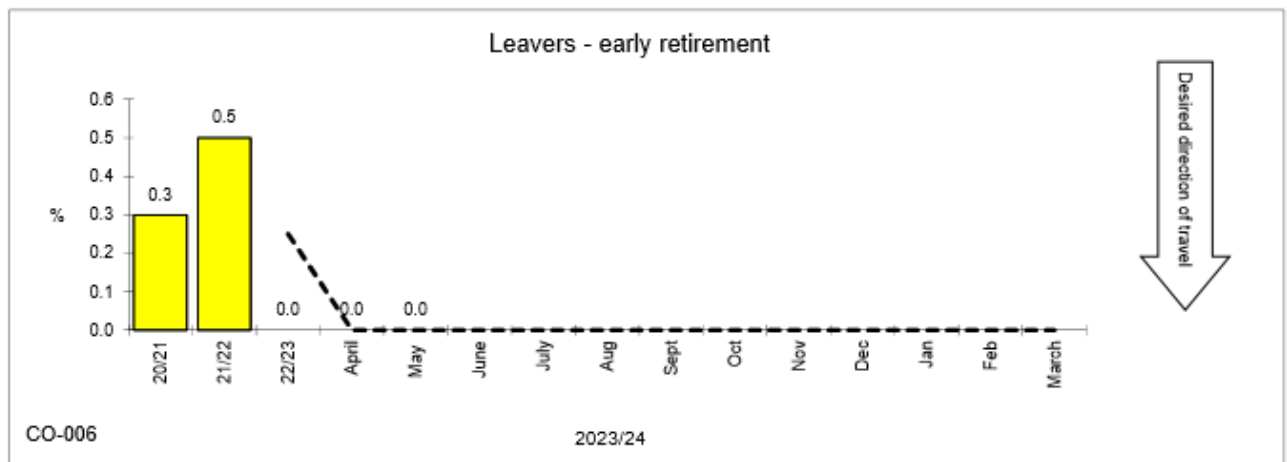


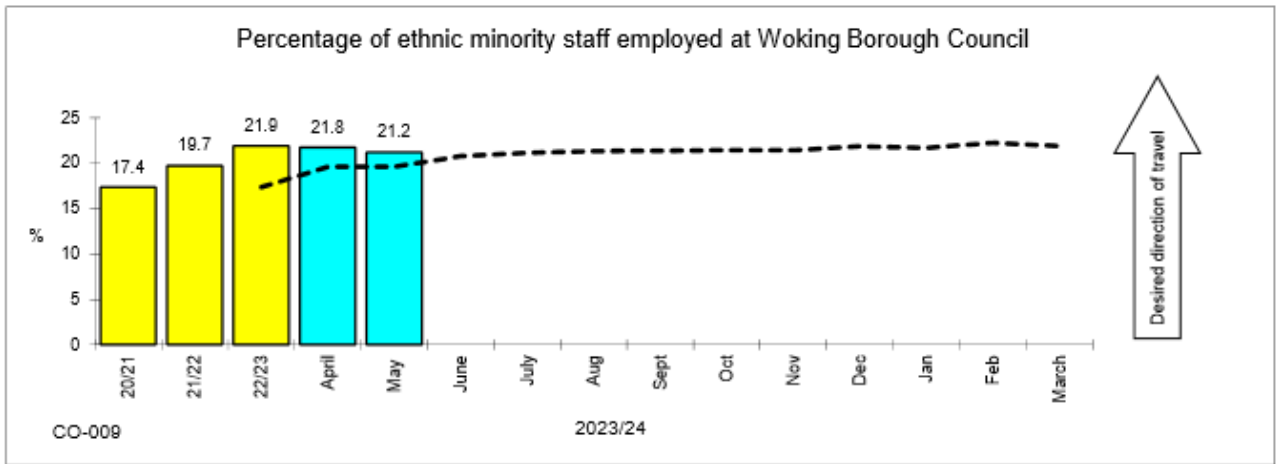
The number of employees included in the top 5% can differ, depending on the total number of employees, and if there are salary changes for top earners. This causes these figures to fluctuate, even if no one in the top 5% of earners leaves the organisation.





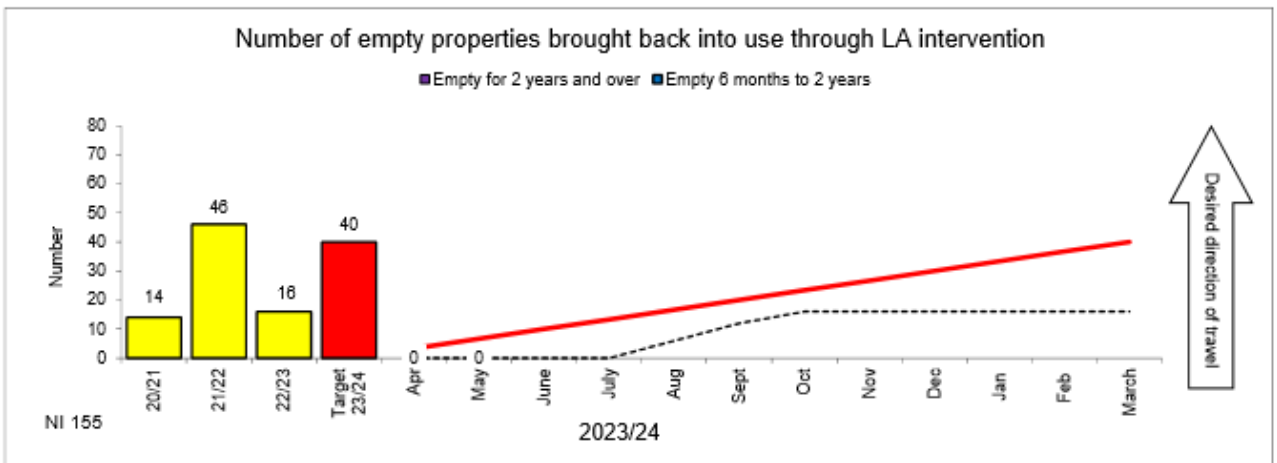
Excluding long term sickness to April = 0.37 days and May = 0.73 days. There is a 1 month time lag on this indicator.





The % of economically active people from BME communities in Woking is 5.1% (source 2011 census).

### HOUSING (Responsible Manager - Louise Strongitharm)

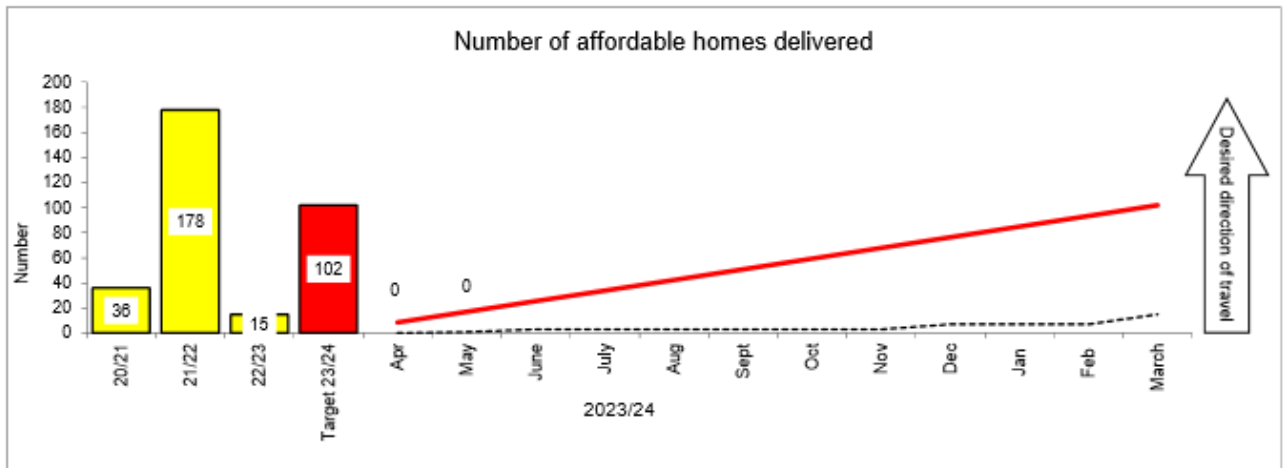


Seeking to bring empty properties back into use is a discretionary area. The team responsible have a vacant post which they have been unable to fill. As a result, this area of work is a low priority with limited progress likely to be made 2023/24. Going forward this is unlikely to remain a KPI.

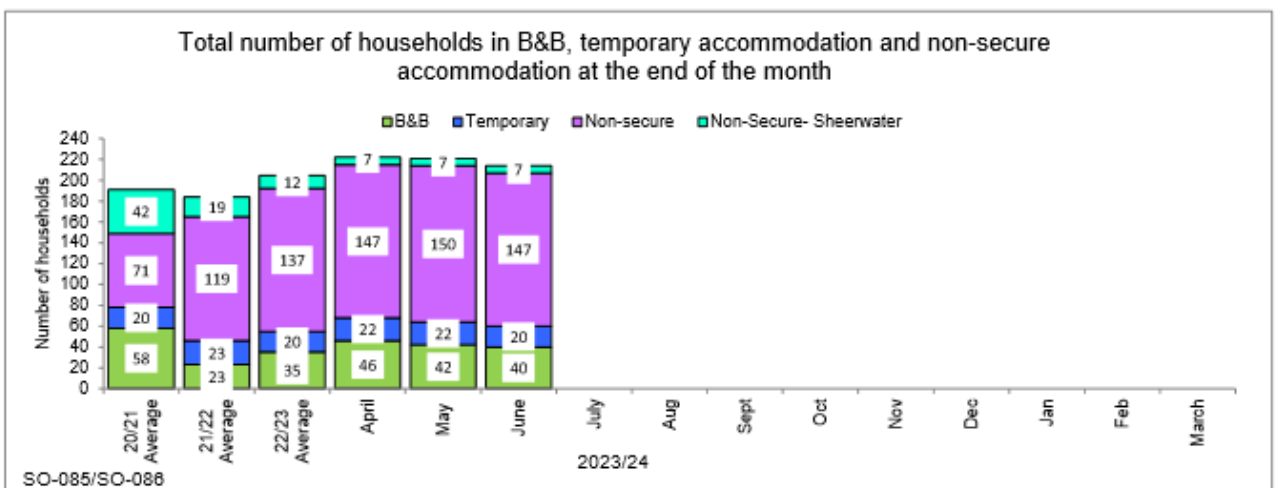
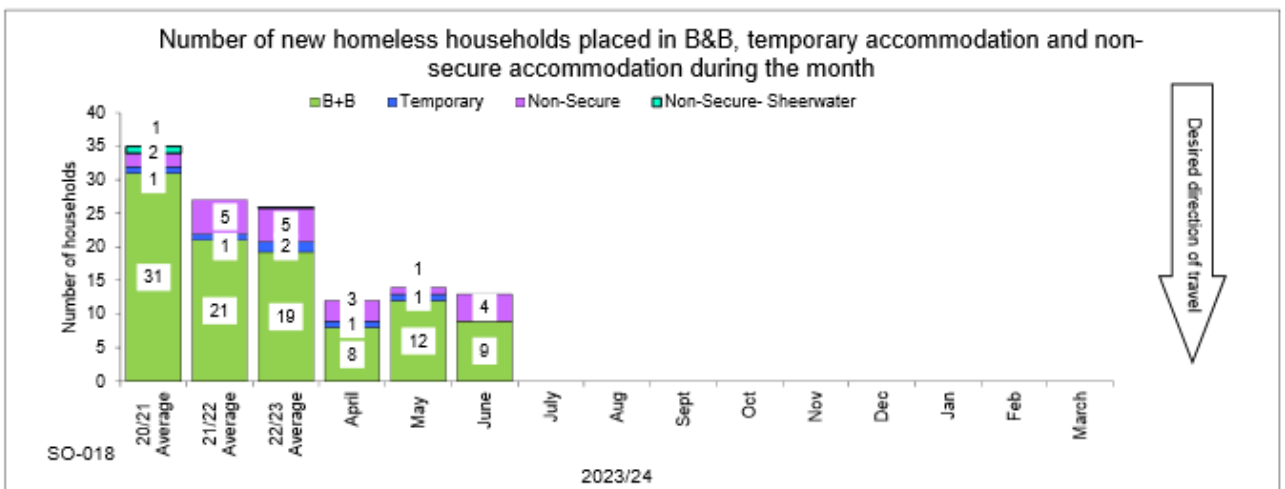
Annual Housing Management Indicators	Desired Direction of Travel	20/21	21/22	22/23	23/24
SO-071: Energy efficiency of Council owned homes- SAP rating (top quartile = 69)	↑	69.1	69.0	68.7	
NI-158: Percentage of non-decent Council homes	↓	2.9	2.6	6.1	

Average SAP Score: 260 EPC's have expired during 2022/23, most of which were above the average, therefore bringing the average down. A programme is in place to resurvey all properties with either an expired EPC or no existing EPC.

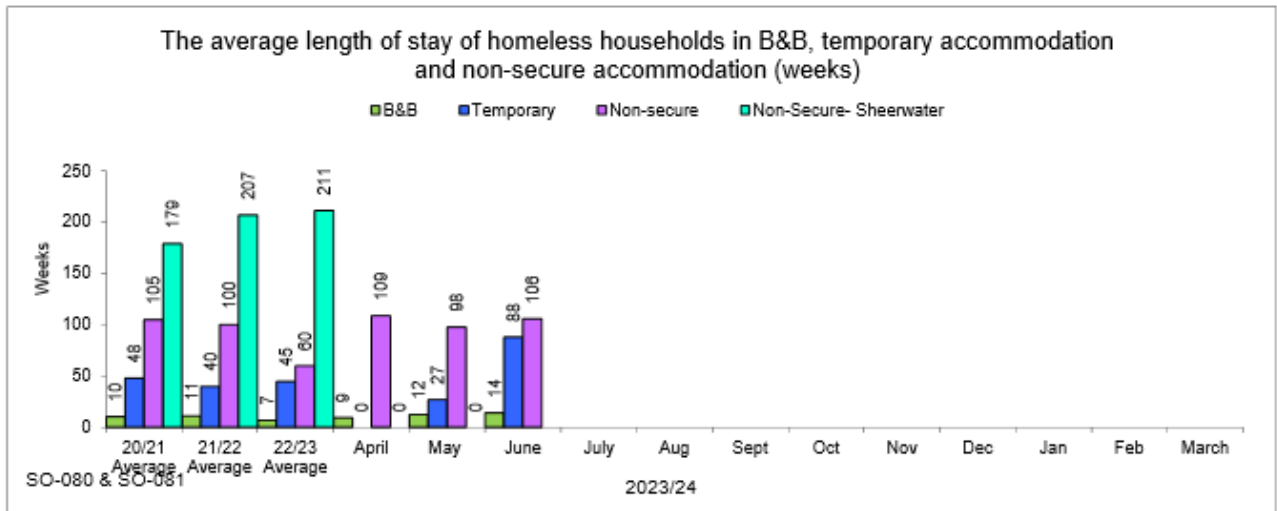
Decent Homes: The Council has a limited budget for investment in it's housing stock with the priority being essential compliance works (for example: fire safety remedial works). There will be minimal decent homes works completed during 2023/24 so this KPI will remain an area of concern.



Figures for May: Social Rented: 0, Intermediate homes for rent: 0, Intermediate homes- shared ownership: 0, Affordable Rent: 0, Starter Homes: 0. Cumulative figures year to date: Social Rented: 0, Intermediate homes for rent: 0, Intermediate homes- shared ownership: 0, Affordable Rent: 0. Total for year to date: 0



The Council's Housing Options team is continuing to see a high number of homelessness presentations as a result of more Section 21 evictions, cost of living and arrivals from Ukraine.



The Sheerwater properties are being used pending the redevelopment of Sheerwater.

Annual Homelessness Indicators	Target	Desired Direction of Travel	20/21	21/22	22/23	23/24
SO-015: Number of rough sleepers	1 - 10	↓	1	2	2	

There are only two rough sleepers considered to be out. They have both been offered help but are currently refusing to engage - mostly due to severe mental health issues. The Rough Sleeper Team will continue to try to engage with them.

Quarterly Housing Management Indicators	Annual Target	22/23	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	YTD position
IM1: Rental income (%)	TBC	94.71					
IM3: Average days void	TBC	92.14					
RR1: Emergency repairs (%)	TBC	N/a					
RR2: Urgent repairs (%)	TBC	N/a					
RR3: Routine repairs (%)	TBC	N/a					

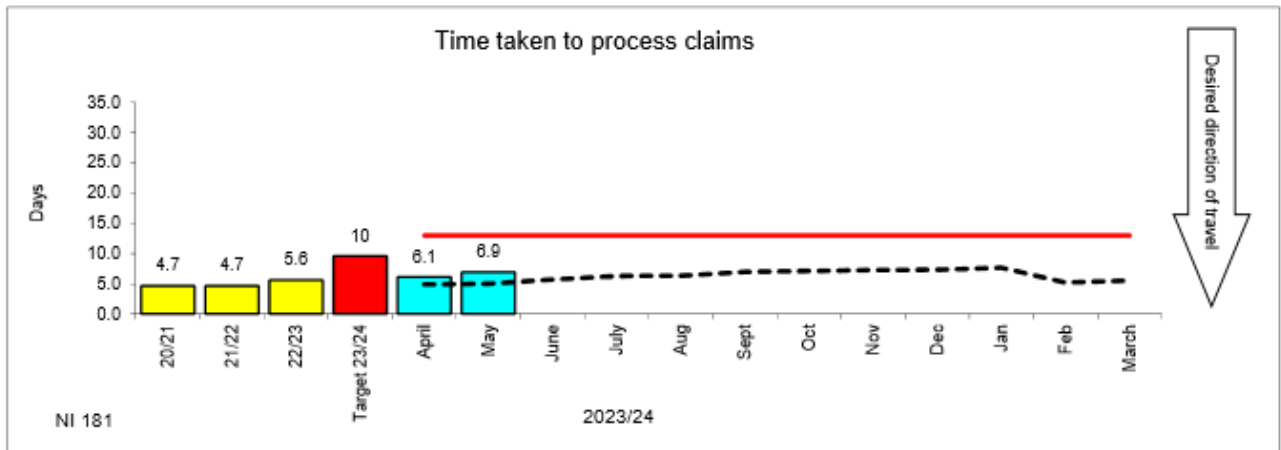
**Notes for income collection:**

Income collection is a key focus for the service. An experienced team leader has been appointed, new procedures put in place and an independent review of the service conducted.

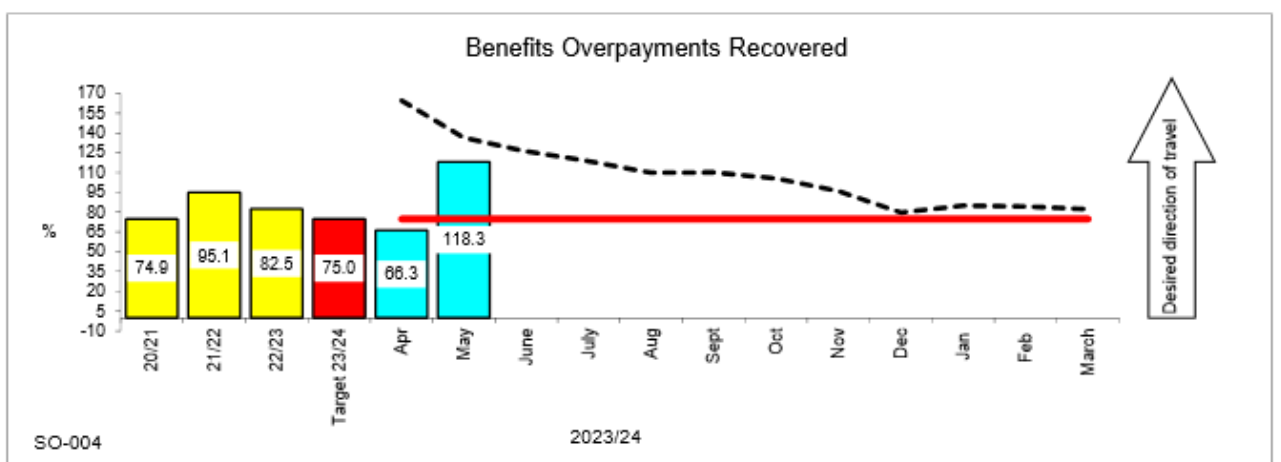
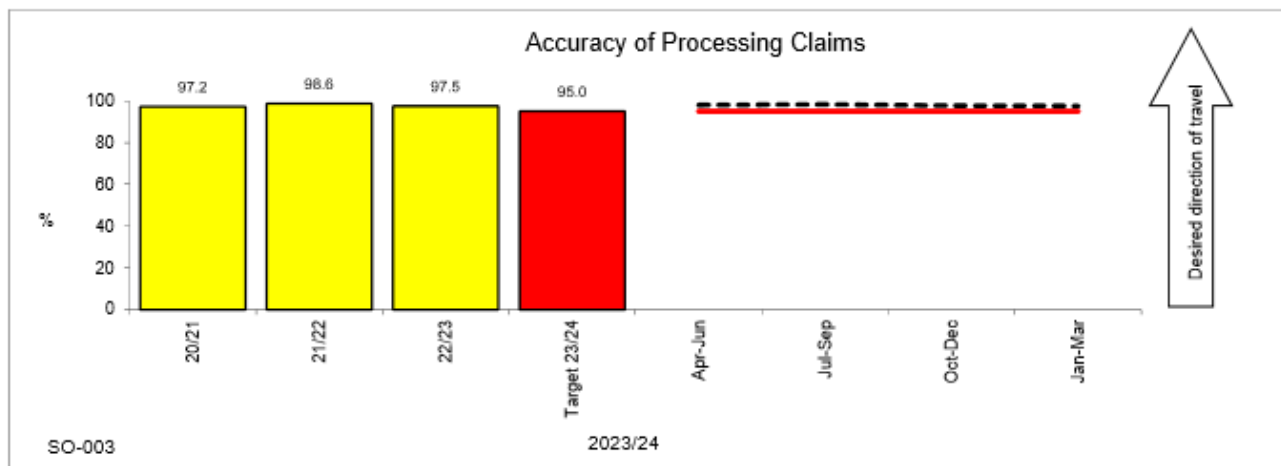
**Notes for voids:**

Issues around void performance have unfortunately not been resolved despite a great deal of effort by officers and some improvements being achieved in Q3 and Q4. All possible avenues to increase performance are being investigated including engaging with additional contractors to spread the work load and ensure turn-around times and quality can be met. Improving void times is a key priority for housing in 2023-24.

**HOUSING BENEFIT AND COUNCIL TAX (Responsible Manager - David Ripley)**

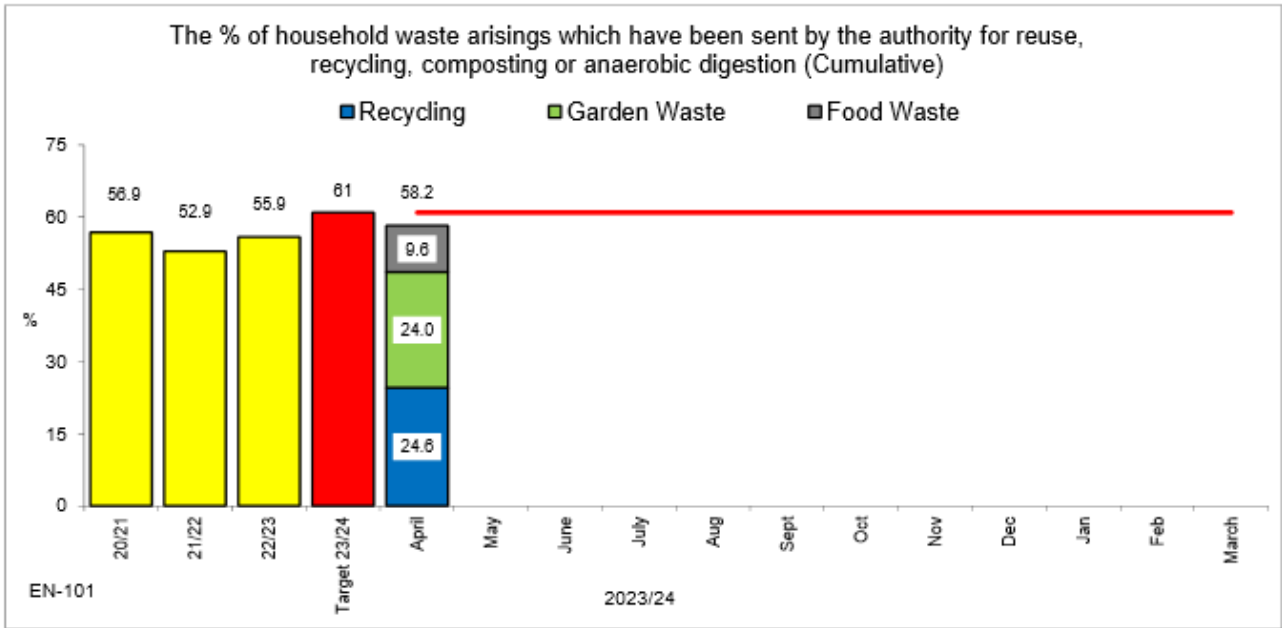


An annual target is set by WBC based on historical data and every February each Council updates every claim, which will improve the cumulative Performance Indicator.

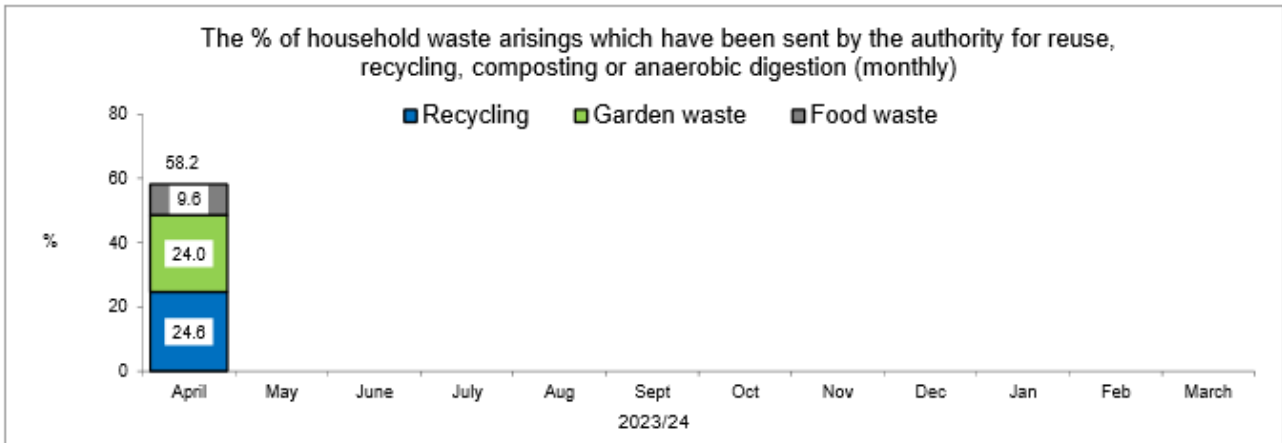


Payments received towards all overpayments were greater than the overpayments raised in May 23.

**WASTE AND CLEANLINESS (Responsible Manager - Mark Tabner)**



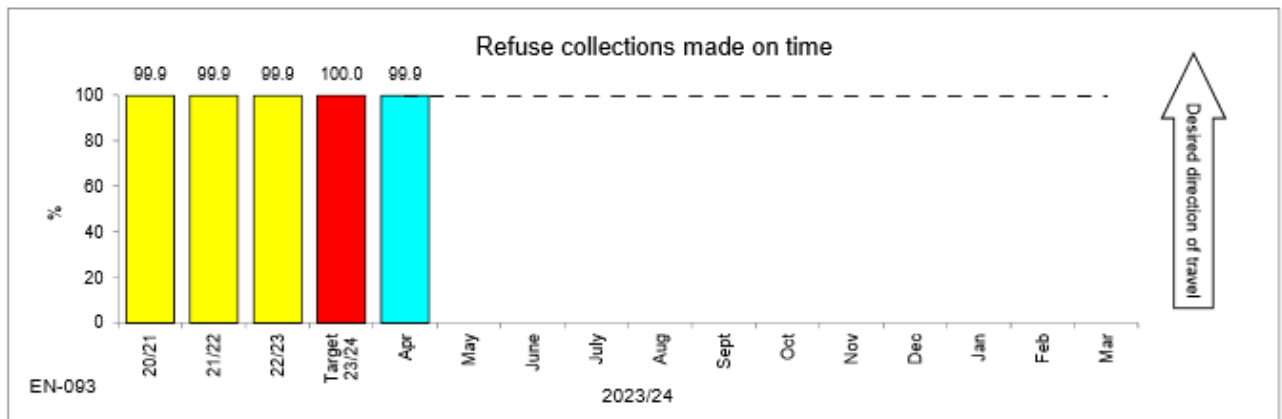
In April 2023, Co mingled, Food and Household waste experienced a decrease compared to tonnages in March 2023, with Co mingled having the biggest decrease. Green waste experienced a significant increase in March. The April monthly recycling rate is 58.2% There is a 5-week lag on this indicator.



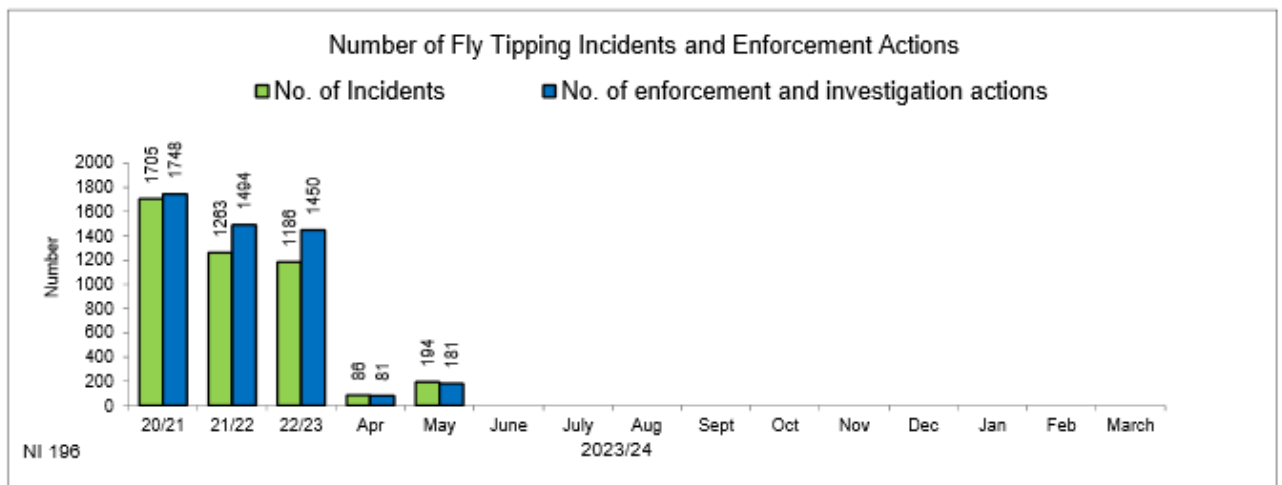
Household waste and Comingled material had the same amount of collection days in April 2023. There is a 5-week time lag on this indicator.

NI-191 - Quarterly Waste Indicators								
Residual household waste per household (kg)								
2020/21	2021/22	2022/23	2023/24 Annual Target	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	YTD
406	394	381	350					

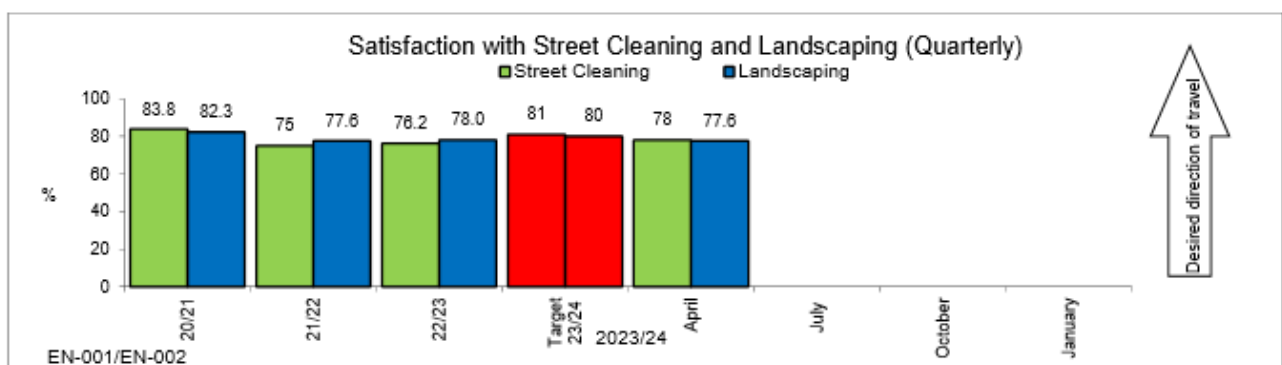
Figures provided quarterly. Population figure used = 42,953. There is a 5 week time lag on this indicator.



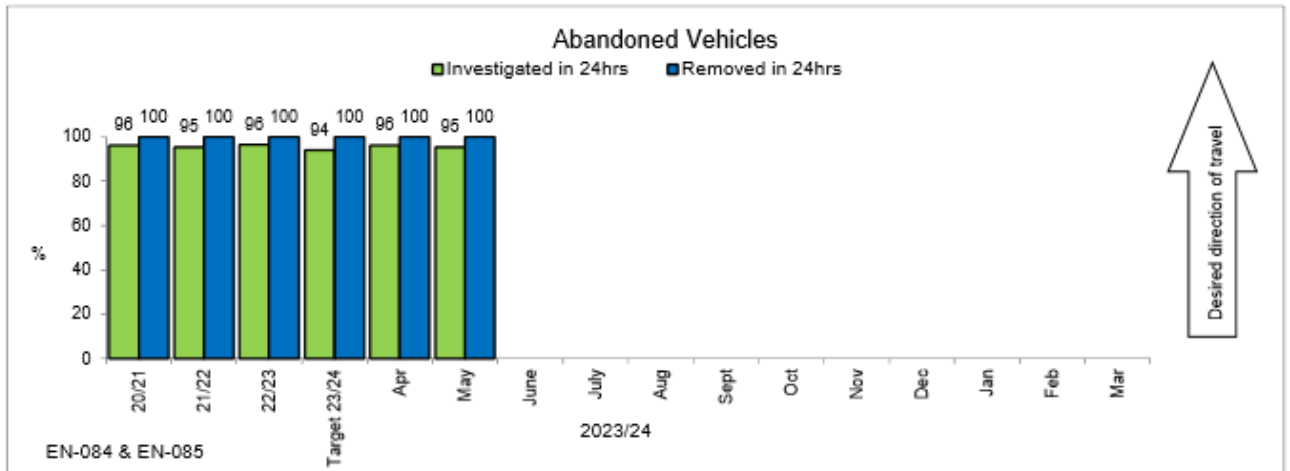
The criteria for genuine missed waste and recycling containers reported by residents are: Not emptied, however correct bin presented for collection by 6am on the collection day, missed bin report submitted after 4pm on the collection day and within the 48-hour SLA reporting window, no exception reported on the in-cab system, no informative tag attached to the missed bin, the bin that's being reported as missed is an authorised container and lastly if related to a missed garden waste bin where an active and valid Garden Waste account exists. There is a 5 week time lag on this indicator.



Please note that there can be more than one investigation action per fly tipping incident. This is why there are more investigation and enforcement actions than there are fly tipping incidents.

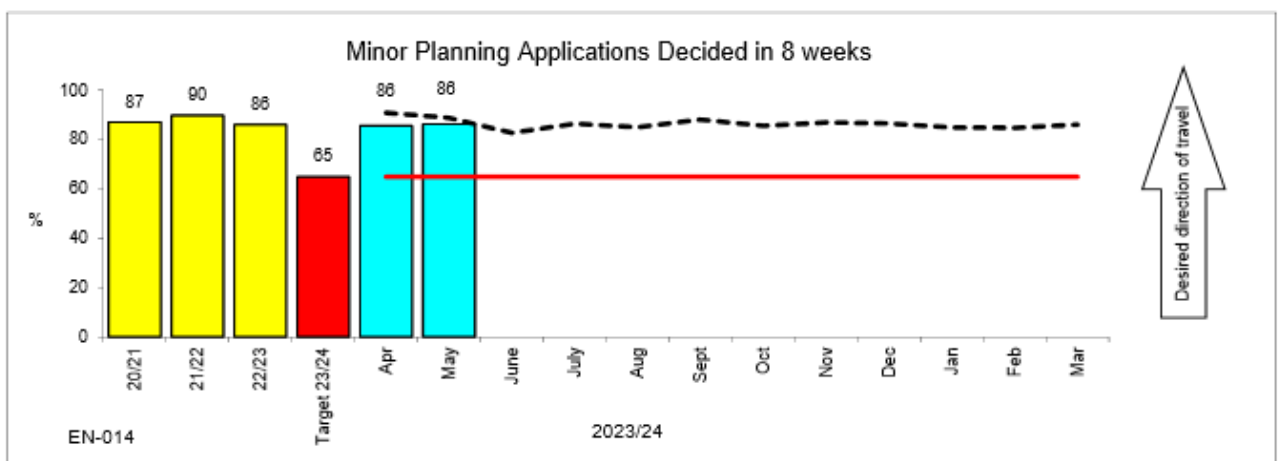
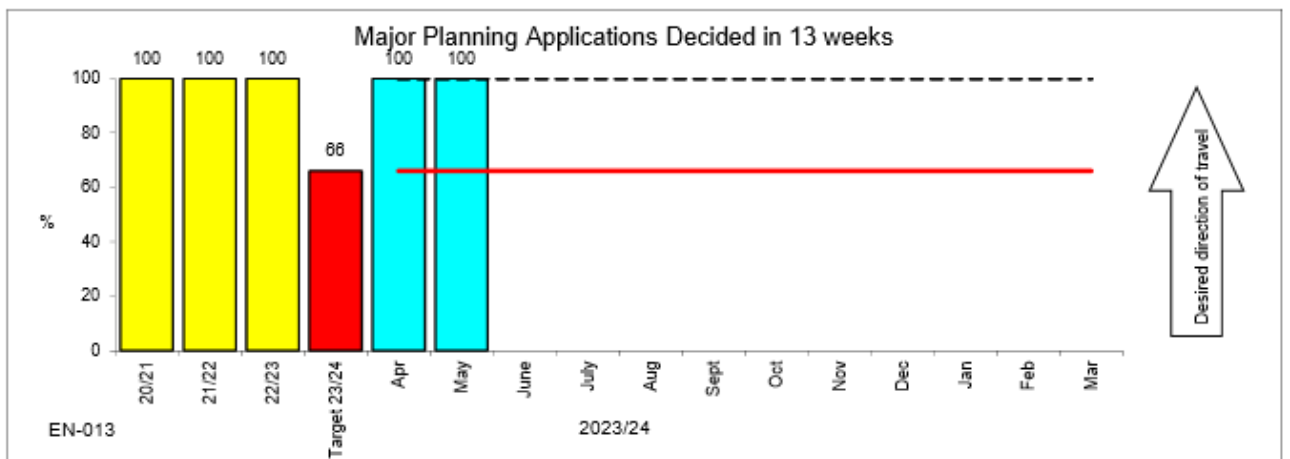


Satisfaction surveys are carried out through a telephone poll of 300 residents every quarter. There is a one month time lag on this figure.

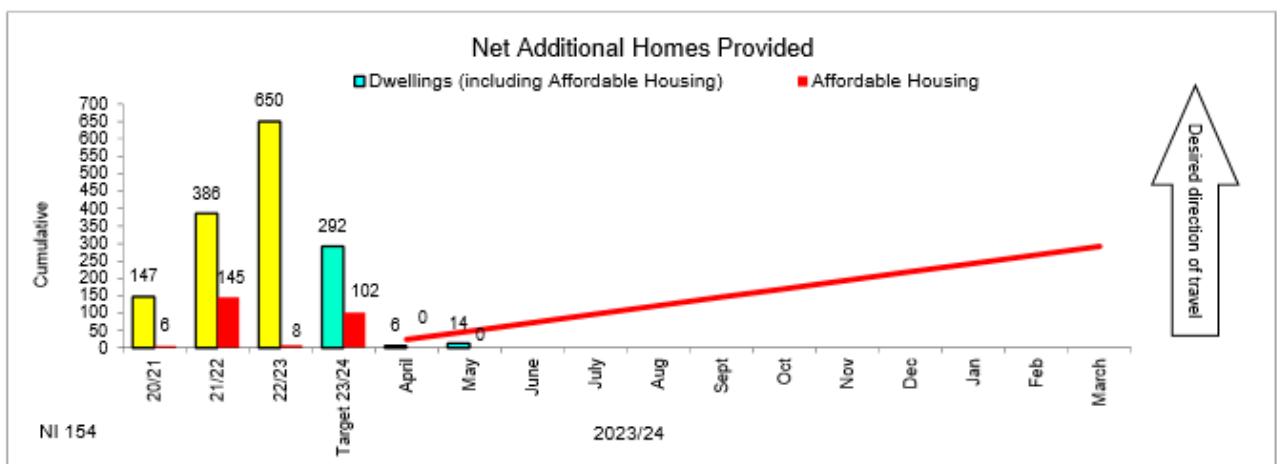
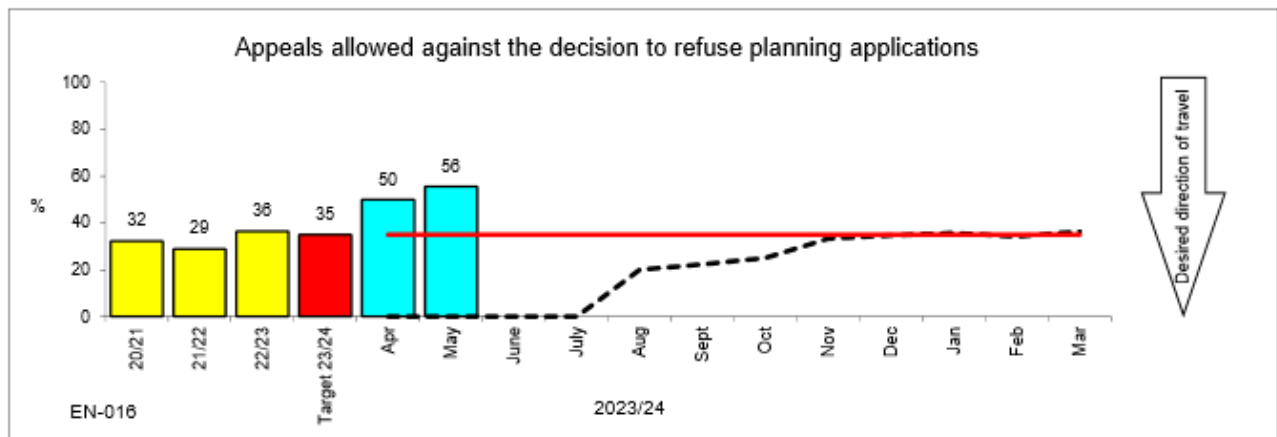
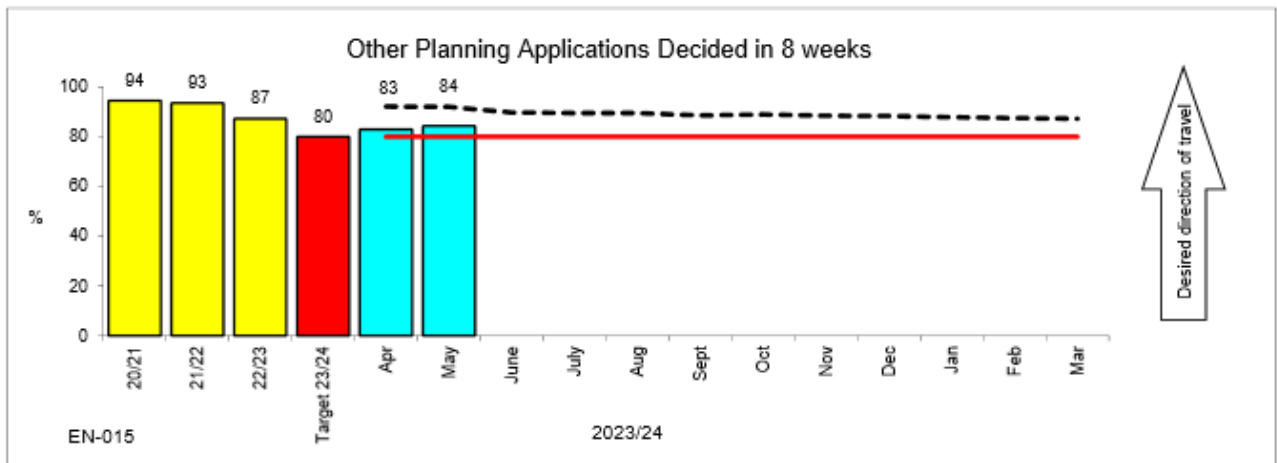


\*24 hours from the time that the vehicle can be legally removed. The table shows the cumulative percentage of vehicles visited and removed during the course of the year.

#### PLANNING (Responsible Manager - Thomas James)





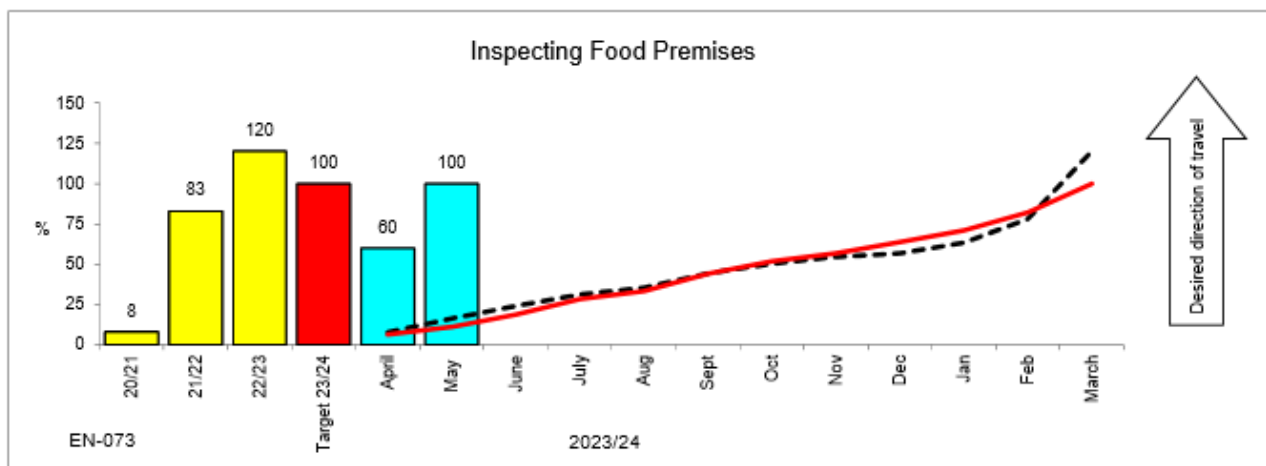


The increase in dwellings is due to a review highlighting some dwellings not being previously included in earlier months statistics. The affordable housing figure increase is due to completions taking place in March 2023.

Total Residential Properties Completed				
Year	Residential Properties Target	Dwellings	Affordable Housing Target	Affordable Housing
2010/11	292	146	102	31
2011/12	292	175	102	3
2012/13	292	273	102	0
2013/14	292	370	102	14
2014/15	292	66	102	8
2015/16	292	360	102	126
2016/17	292	399	102	173
2017/18	292	345	102	54
2018/19	292	231	102	37
2019/20	292	303	102	19
2020/21	292	147	102	6
2021/22	292	386	102	145
2022/23	292	650	102	8
2023/24	292	14	102	0
Cumulative Total	4088	3865	1428	624

This table has been added to show all of the residential completions each year since 2010/11, which was the start of the current Local Plan period. The affordable housing numbers may vary from those recorded in the Housing section of the Green Book, due to use of different monitoring arrangements and the inclusion of acquisitions (in the Housing section only).

#### COMMUNITY SAFETY (Responsible Manager - Emma Bourne)



Quarterly Environmental Health Indicators	2022/23 D rated inspections completed	2022/23 E rated inspections completed	Overdue D rated	Complete YTD	Overdue E rated	Complete YTD
Rated food businesses overdue an inspection	40	21	246	4	339	3

The FSA Recovery Plan, in place during the Covid pandemic, has now ended and food hygiene inspections are to be completed in line with the FSA Code of Practice. During the Covid pandemic we met the requirements of the Recovery Plan and prioritised the most high risk inspections. There were a number of low risk inspections which we were unable to complete and these are listed as D's and E's above. They remain low risk but we will try and catch up as much as possible during 2023-24. Revised inspections due reflect an adjustment in number of inspections to be completed due to new businesses, businesses that have ceased trading and those that have requested a re-inspection for a new Food Hygiene Rating. It is likely that we will meet the target for monthly inspections due, however, we expect to have overdue low risk inspections (D's and E's) remaining at the end of this year.

Quarterly Environmental Health Indicators	Desired Direction of Travel	2022/23	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar
Percentage of establishments with a food hygiene rating of 3 or better	↑	95%				

Quarterly Environmental Health Indicators	Desired Direction of Travel	2022/23	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar
Total number of noise complaints received	↓	390				
Number of noise complaints related to construction work	↓	73				
Number of Prior Consent Notices served	↓	25				
Number of s60 Notices served	↓	3				
Total number of dust complaints received	↓	2				

Noise complaint figures have been added to reflect consultation with Ward Councillors as part of the Prior Consent process in considering applications for noisy construction work to take place out of usual permitted hours. Section 60 notices are served when construction works have taken place outside of usual permitted hours and caused complaints which have been substantiated. Usual permitted noisy construction work hours are; 8am – 6pm Monday to Friday, 8am – 1pm Saturday and not at all on Sunday / Bank Holidays. Total noise complaints also show complaints received about noisy music, parties, tv's, machinery, DIY, alarms, car repairs, fireworks, etc.

**EMPLOYEE NUMBERS**  
**As at APRIL 2023**

Team	Employee Numbers for Full time, Part time, Agency cover and Casual				
	Full Time	Part Time	Agency Cover	Casual Staff	Total FTEs
CR - Corporate Leadership Team (J.Fisher)	5	0	1.00		6.0
CR - Human Resources (K.Foster)	9	2	1.00		11.5
CR - Revs, Bens & Customer Services (K.Foster)	31	12	3.00		41.4
CR - Financial Services (K.Foster)	16	2	0.00		17.4
CR - IT & Commercial Unit (K.Foster)	20	0	0.00		20.0
CR - Legal & Democratic Services (K.Foster)	26	3	0.00		27.6
PLACE - Neighbourhood Services (B.Kuchar)	29	3	0.00		30.6
PLACE - Planning Services (B.Kuchar)	30	3	1.81		34.4
PLACE - Building Services and Estates Management (B.Kuchar)	18	5	1.94	2	24.2
PLACE - Business Liaison (B.Kuchar)	3	1	0.00		3.3
COMMUNITIES - Housing Services (L.Strongitham)	36	8	0.00		42.1
COMMUNITIES - Community Services (L.Strongitham)	60	43	1.14	9	91.3
Additional FTE to account for partially funded posts					7.8
<b>Grand totals</b>	<b>283</b>	<b>82</b>	<b>9.89</b>	<b>11</b>	<b>357.3</b>

The staffing budget is managed flexibly within a total sum of £18,505,000 and an average annual FTE of 373.

Month	Total FTEs
April 2023	357.3
May 2023	
June 2023	
July 2023	
August 2023	
September 2023	
October 2023	
November 2023	
December 2023	
January 2024	
February 2024	
March 2024	
<b>Average for the year to date</b>	<b>357.3</b>

(Average for previous year: 2021-2022 = 326.4)

Memorandum					
Number of externally funded posts (excluded from count above)	34	4	0	0	

**EMPLOYEE NUMBERS**  
**As at May 2023**

Team	Employee Numbers for Full time, Part time, Agency cover and Casual				
	Full Time	Part Time	Agency Cover	Casual Staff	Total FTEs
CR - Corporate Leadership Team (J.Fisher)	5	0	1.00		6.0
CR - Human Resources (K.Foster)	9	2	1.00		11.3
CR - Revs, Bens & Customer Services (K.Foster)	31	12	3.00		40.4
CR - Financial Services (K.Foster)	16	2	0.00		17.2
CR - IT & Commercial Unit (K.Foster)	20	0	0.00		20.0
CR - Legal & Democratic Services (K.Foster)	26	3	0.00		28.0
PLACE - Neighbourhood Services (B.Kuchar)	31	3	0.00		32.4
PLACE - Planning Services (B.Kuchar)	30	3	1.81		34.0
PLACE - Building Services and Estates Management (B.Kuchar)	17	5	1.94	2	22.6
PLACE - Business Liaison (B.Kuchar)	3	1	0.00		3.3
COMMUNITIES - Housing Services (L.Strongitham)	36	9	0.00		42.1
COMMUNITIES - Community Services (L.Strongitham)	60	45	1.14	11	88.5
Additional FTE to account for partially funded posts					7.8
<b>Grand totals</b>	<b>284</b>	<b>85</b>	<b>9.89</b>	<b>13</b>	<b>353.3</b>

The staffing budget is managed flexibly within a total sum of £18,505,000 and an average annual FTE of 373.

Month	Total FTEs
April 2023	357.3
May 2023	353.3
June 2023	
July 2023	
August 2023	
September 2023	
October 2023	
November 2023	
December 2023	
January 2024	
February 2024	
March 2024	
<b>Average for the year to date</b>	<b>355.3</b>

(Average for previous year: 2021-2022 = 326.4)

Memorandum					
Number of externally funded posts (excluded from count above)	34	4	0	0	

**April 2023: COMMUNITY INFRASTRUCTURE (CIL)**

**FUNDING AVAILABLE BY AREA**

<b>Area</b>	<b>Funding Receipts (£)</b>	<b>Funding Commitments yet to be Paid (£)</b>	<b>Money Paid (£)</b>	<b>Available Funding (Receipts less Commitments) (£)</b>
Brookwood Neighbourhood Area	13,163.94	0	0	13,163.94
Byfleet and West Byfleet Ward	7,988.11	6,949.98	9,089.70	1,038.13
Canalside Ward	359,273.12	66,054.74	14,550.26	293,218.38
Goldsworth Park Ward	2,149.81	281.87	6,615.69	1,867.94
Heathlands Ward	39,328.47	0	0	39,328.47
Hoe Valley Ward	45,795.11	0	0	45,795.11
Hook Heath Neighbourhood Area	55,812.04	11,669.00	3,331.00	44,143.04
Horsell Ward	41,530.63	9,000	6,969.84	32,530.63
Knaphill Ward	43,787.06	2,000.00	720.74	41,787.06
Mount Hermon Ward	165,078.08	0	9,600	165,078.08
Pyrford Neighbourhood Area	58,318.58	0	14,000.00	58,318.58
Pyrford Ward	5,860.82	0	0	5,860.82
Pyrford Ward within West Byfleet Neighbourhood Area	2,630.77	0	0	2,630.77
St Johns Ward	17,316.77	118	8,314.36	17,198.77
West Byfleet Neighbourhood Area	1,045,102.46	4,731.78	10,909.86	1,040,370.68
<b>Total</b>	<b>1,903,135.77</b>	<b>100,805.37</b>	<b>84,101.45</b>	<b>1,802,330.40</b>

CIL is a charge levied on new developments to contribute towards infrastructure delivery. A proportion of the money received from this charge is allocated to Wards or Neighbourhood Areas where the development occurred, to be used for local community projects. Ward Councillors can apply for this funding and work with providers and resident groups to deliver identified community projects. The above table sets out the proportion of the CIL income that has been earmarked for the various Wards and Neighbourhood Areas to date.

**May 2023: COMMUNITY INFRASTRUCTURE (CIL)**

**FUNDING AVAILABLE BY AREA**

<b>Area</b>	<b>Funding Receipts (£)</b>	<b>Funding Commitments yet to be Paid (£)</b>	<b>Money Paid (£)</b>	<b>Available Funding (Receipts less Commitments) (£)</b>
Brookwood Neighbourhood Area	13,163.94	0	0	13,163.94
Byfleet and West Byfleet Ward	7,988.11	7,393.98	9,089.70	594.13
Canalside Ward	359,273.12	66,054.74	14,550.26	293,218.38
Goldsworth Park Ward	2,149.81	281.87	6,615.69	1,867.94
Heathlands Ward	39,328.47	0	0	39,328.47
Hoe Valley Ward	45,795.11	3,500	0	42,295.11
Hook Heath Neighbourhood Area	55,812.04	11,669.00	3,331.00	44,143.04
Horsell Ward	41,530.63	9,000	6,969.84	32,530.63
Knaphill Ward	43,787.06	2,000.00	720.74	41,787.06
Mount Hermon Ward	165,078.08	3,500	9,600	161,578.08
Pyrford Neighbourhood Area	58,318.58	0	14,000.00	58,318.58
Pyrford Ward	5,860.82	0	0	5,860.82
Pyrford Ward within West Byfleet Neighbourhood Area	2,630.77	0	0	2,630.77
St Johns Ward	20,213.85	118	8,314.36	20,095.85
West Byfleet Neighbourhood Area	1,045,102.46	4,731.78	10,909.86	1,040,370.68
<b>Total</b>	<b>1,906,032.85</b>	<b>108,249.37</b>	<b>84,101.45</b>	<b>1,797,783.48</b>

CIL is a charge levied on new developments to contribute towards infrastructure delivery. A proportion of the money received from this charge is allocated to Wards or Neighbourhood Areas where the development occurred, to be used for local community projects. Ward Councillors can apply for this funding and work with providers and resident groups to deliver identified community projects. The above table sets out the proportion of the CIL income that has been earmarked for the various Wards and Neighbourhood Areas to date.

**THAMESWEY GROUP  
INFORMATION**

**April and May 2023**



## THAMESWEY GROUP

Thameswey Ltd (TL) is a 100% subsidiary of Woking Borough Council. It is a holding company and has set up a number of subsidiary Companies specialising in low carbon energy generation, housing at intermediate rental, sustainable house building, property development and support services.

The group is made up of the following companies: unless otherwise stated they are 100% subsidiaries of Thameswey Ltd:

<b>Name</b>	<b>Abbr.</b>	<b>Description</b>
Thameswey Central Milton Keynes Ltd	TCMK	100% subsidiary of TEL providing low carbon energy generation in Milton Keynes
Thameswey Developments Ltd	TDL	Property Development on behalf of WBC
Thameswey Energy Ltd	TEL	Low carbon energy generation in Woking
Thameswey Housing Ltd	THL	Provides housing in the Borough. The majority of the housing is provided at intermediate rental
Thameswey Guest Houses Ltd	TGHL	100% Subsidiary of THL. Company began trading on 01/09/2014.
Thameswey Maintenance Services Ltd	TMSL	Operation & maintenance of Thameswey energy stations and ad hoc work for other customers
Thameswey Solar Ltd	TSL	Operates PV panels throughout the Borough
Thameswey Sustainable Communities Ltd	TSCL	Sustainable Energy Consultancy and also runs the Action Surrey project
Rutland (Woking) Ltd	RWL	50% Joint Venture between TDL and Rutland Properties
Rutland Woking (Carthouse Lane) Ltd	RWCL	50% Joint Venture between TDL and Rutland Properties, developed land on Carthouse Lane, Woking
Rutland Woking (Residential) Ltd	RWRL	75% subsidiary of the Thameswey Group via 50% held by THL and 25% by TDL.

*For further information please see our website: [www.thamesweygroup.co.uk](http://www.thamesweygroup.co.uk)*

*For information on reducing energy consumption in homes, schools and businesses please see: [www.actionsurrey.org](http://www.actionsurrey.org)*

*For information on the solar PV installations please visit our website [www.thamesweysolar.co.uk](http://www.thamesweysolar.co.uk)*

**THAMESWEY GROUP**  
**EMPLOYEE NUMBERS**  
Apr-23

Service Unit	Employee Numbers for Full Time, Part Time, Agency Cover & Casual					
	Full Time	Part Time at FTE	Apprentice	Agency Cover	Casual Staff	Total FTEs
Thamesway Sustainable Communities Ltd	63.00	2.9	0	2	0	67.9
GROUP	63.0	2.9	0.0	2.0	0.0	67.9

Month	Total FTEs
April	67.9
May	
June	
July	
August	
September	
October	
November	
December	
January	
February	
March	
<b>Average for the year to date</b>	<b>67.9</b>

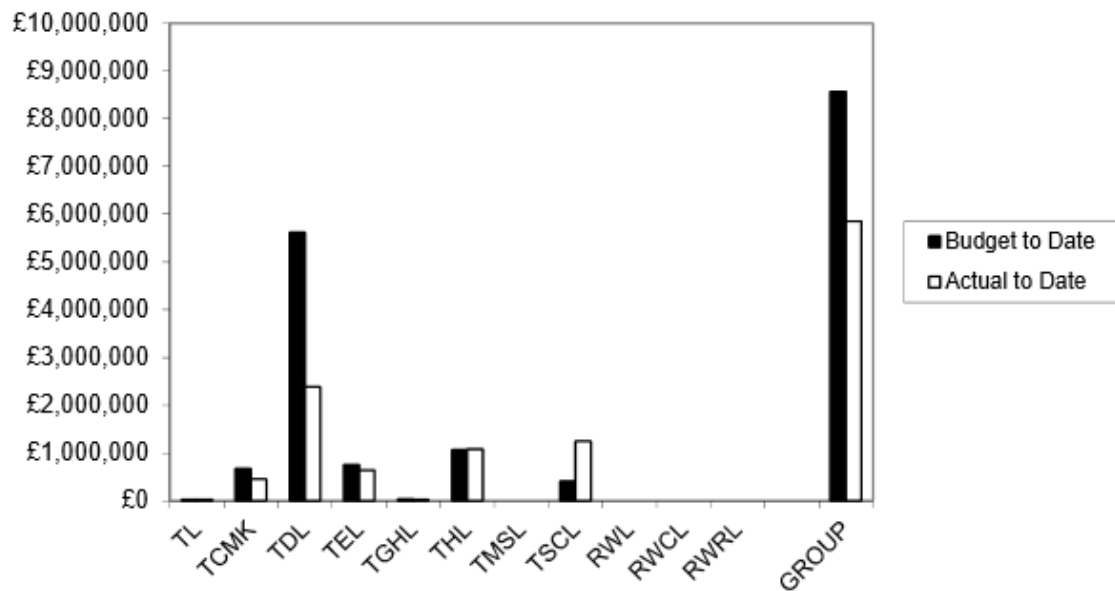
No other Thamesway Group companies have employees.

**THAMESWEY GROUP**  
**SALES INCOME**  
**Apr-23**

Company	Budget to Date £	Actual to Date £	Variance to Date £
TSL	0	0	0
TL	26,417	26,417	0
TCMK	669,758	449,168	(220,590)
TDL	5,619,345	2,386,945	(3,232,400)
TEL	751,568	637,685	(113,883)
TGHL	31,798	31,140	(658)
THL	1,065,204	1,079,384	14,179
TMSL	0	0	0
TSCL	409,028	1,245,604	836,576
RWL			
RWCL			
RWRL			
GROUP	8,573,118	5,856,342	(2,716,776)

Notes

1



There is a one month time lag on this report.

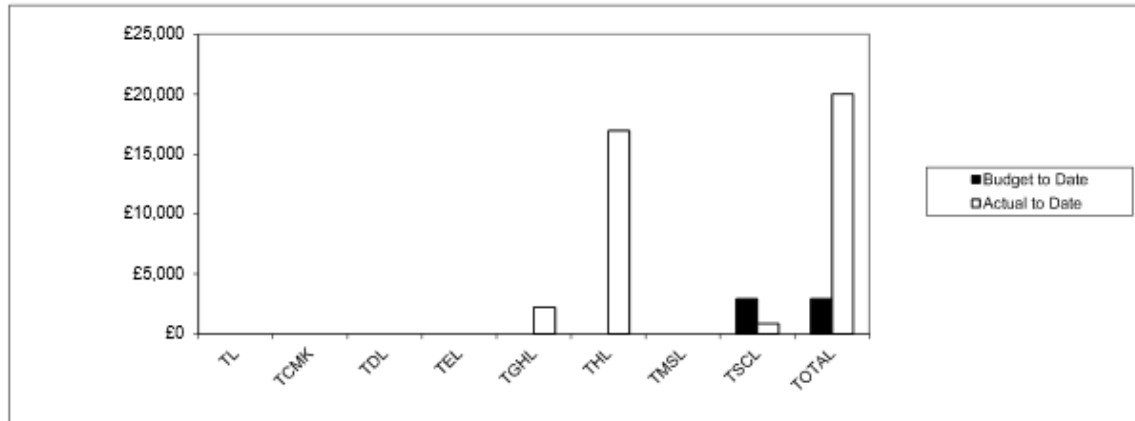
ALL FIGURES SUBJECT TO YEAR END ADJUSTMENTS

Notes

1 Project completion timing variances

**THAMESWEY GROUP  
CAPITAL EXPENDITURE  
Apr-23**

Company	Budget to Date £	Actual to Date £	Variance to Date £	Note
TSL	0	0	0	
TL	0	0	0	
TCMK	0	0	0	
TDL	0	0	0	
TEL	0	0	0	
TGHL	0	2,213	2,213	
THL	0	16,959	16,959	2
TMSL	0	0	0	
TSCL	2,917	848	(2,068)	
<b>TOTAL</b>	<b>2,917</b>	<b>20,020</b>	<b>17,104</b>	<b>1</b>



There is a one month time lag on this report.

**NOTES**

1. Capital expenditure is recognised upon completion of the project. Until that point, it is held as work in progress.

2. THL: Capital Expenditure:

Rennovations	£
	16,959
	<u>16,959</u>
	0

Please note that Sheerwater properties are recognised quarterly

**THAMESWEY GROUP****NEW LOANS****Apr-23**

<b>Company</b>	<b>Project</b>	<b>Lender</b>	<b>Start Date</b>	<b>Maturity Date</b>	<b>Interest Rate %</b>	<b>Principal (£M)</b>	<b>Loan Ref</b>
THL	SW Red/Copper/Yellow/Cyan	WBC	06-Apr-2023	06-Apr-2025	4.59%	5.60	15584
						<u>5.60</u>	

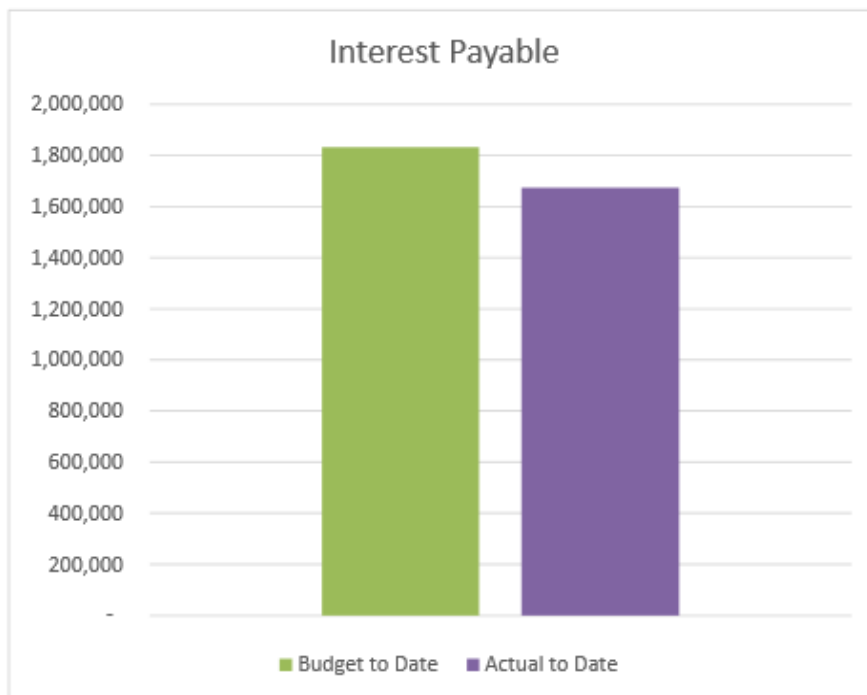
Company	Loan balances as at 31-March-23	New Loans Apr-23 to Mar-24	Repayments in period	Loan Novations	Adjustments	Net Balance of Loans
	£m	£m	£m	£m	£m	£m
TL						
TCMK	36.72					36.72
TDL	29.39					29.39
TEL	46.76					46.76
TGHL						
THL	455.82	5.60				461.42
TMSL						
TSL						
TSCL						
RWL	1.67					1.67
RWCL						
RWRL						
GROUP	570.36	5.60				575.96

There is a one month time lag on this report.

Note that the Green Book figures exclude inter company loans.

**THAMESWEY GROUP**  
**INTEREST PAYABLE**  
Apr-23

Company	Budget to Date	Actual to Date	Net Financing Cost/(Adverse)	Notes
	£	£	£	
TSL	-	-	-	
TL	-	-	-	
TCMK	165,880	164,650	1,230	
TDL	58,394	69,514	(11,120)	
TEL	144,883	128,011	16,872	
TGHL	-	-	-	
THL	1,457,808	1,305,699	152,109	
TMSL	-	-	-	
TSCL	5,423	5,480	(57)	
RWL				
RWCL				
RWRL				
<b>GROUP</b>	<b>1,832,388</b>	<b>1,673,353</b>	<b>159,035</b>	



Interest related to projects under development/construction will be capitalised in the accounts. Figures given are for interest payable / accrued.

*The Green Book figures exclude inter company loans.*

**There is a one month time lag on this report.**